



Returns voucher

Please complete this form and return it to the address noted below.

CUSTOMER INFORMATION

Date: Order number:
Name: First name:
Telephone: E-mail:
Order date: Date received:

RETURN REASONS

Item(s)	Reason(s)
.....	<input type="checkbox"/> I've changed my mind (*Right to cancel) <input type="checkbox"/> Faulty item(s) <input type="checkbox"/> Shipping error
.....	<input type="checkbox"/> I've changed my mind (*Right to cancel) <input type="checkbox"/> Faulty item(s) <input type="checkbox"/> Shipping error
.....	<input type="checkbox"/> I've changed my mind (*Right to cancel) <input type="checkbox"/> Faulty item(s) <input type="checkbox"/> Shipping error

Comments

*You obtain the right to cancel your order up until 14 days from the delivery of your order.

For more information, see the Terms & Conditions at www.uk.bic.com.

All personal data collected will be processed under the control of Société BIC to handle your request to return item(s). In order to provide the service you have requested, your data may be processed outside the European Economic Area, however, where this occurs we will take steps to ensure it is handled in accordance with our Privacy Policy. Under European data protection law you may have a right to access, rectify or erase your personal data. For detailed information about the way in which we will handle your personal data and your rights under data protection law please see our Privacy Policy.



Return address:

ARCANIA
350 avenue des entreprises
Parc d'activités de la Galance
62221 Noyelles Sous Lens
FRANCE

Sender address:

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